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PART I

Agreement between User and Rentingcarz Website

The Rentingcarz.com Website is owned and operated by LatinCarZ, LLC. (“LatinCarZ”, or “we”).

This web site (“Website”) is intended for personal, noncommercial use. This Agreement describes the terms and conditions applicable to the services available through this Website. This Agreement describes your responsibilities and, among other things, limits the liability of LatinCarZ. BEFORE

USING ANY OF THESE SERVICES, PLEASE READ ALL OF THIS AGREEMENT CAREFULLY. BY ACCESSING ANY AREAS OF THIS SITE, USERS (“USERS” OR “YOU”)

AGREE TO BE LEGALLY BOUND WITHOUT LIMITATION, QUALIFICATION, OR CHANGE AND TO ABIDE BY THESE TERMS AND CONDITIONS, WHICH WILL CONSTITUTE THE AGREEMENT BETWEEN YOU AND LATINCARZ, LLC.

(“AGREEMENT”). If at any time you do not agree with any part of this Agreement, YOU MUST DISCONTINUE USE OF THIS SITE. LatinCarZ reserves the right, in its sole discretion, to amend, modify, or alter this Agreement at any time by posting the amended terms on this Website.

LatinCarZ recommends that you review these terms and conditions periodically. The amended terms shall be effective on and after the date that they are posted on the Website. This Agreement may not otherwise be amended except in writing signed by both parties. LatinCarZ incorporates herein, by reference, its Rentingcarz Website **Privacy Policy**.

WITHOUT LIMITATION OF ANY OTHER PROVISIONS OF THIS AGREEMENT, YOU MAY NOT USE THIS SITE FOR ANY PURPOSE THAT IS UNLAWFUL OR PROHIBITED BY THIS AGREEMENT AND/OR ANY APPLICABLE ADDITIONAL TERMS. YOUR ACCESS TO THIS SITE MAY BE TERMINATED IMMEDIATELY IN LATINCARZ’S SOLE DISCRETION, WITH OR WITHOUT NOTICE, IF YOU FAIL TO COMPLY WITH ANY PROVISION OF THIS AGREEMENT AND/OR ADDITIONAL TERMS, OR FOR ANY OTHER REASON, OR NO REASON. LATINCARZ OPERATES AN INFORMATION AGGREGATION AND OFFER PROVISION SITE, THE OFFERS PRESENTED AND THE RESPONSIBILITY FOR FULFILLING ANY COMPLETED OFFERS RESTS SOLELY WITH THE THIRD PROVIDERS IDENTIFIED WITH EACH OFFER, COMPLETED OFFER AND/OR RESERVATION FOR SERVICE. LATINCARZ OPERATES AS A BROKER FOR THIRD PARTY SERVICES AND ASSUMES NO LIABILITY FOR ACTIONS OF AND/OR NEGLIGENCE OF THE THIRD PARTY SERVICES PROVIDERS RELATING TO PROVISION OF AND/OR FAILURE TO PROVIDE ANY SERVICES.

General Terms and Conditions

Rentingcarz Website

These Terms & Conditions apply to any offers displayed and any transactions executed on or through the Rentingcarz Website. Rental offers accepted and/or reserved through the Rentingcarz Website are provided by Third Party Providers, and these Terms & Conditions governs the terms and extent of LatinCarZ obligations in such transactions (such as with respect to any Promo/Opaque rate offers, Reservations, Completed Offers, Completed Purchases, and Completed Rentals). These Terms & Conditions are applicable to any transaction made on the Rentingcarz Website.

Copyright Notice

You, the User, acknowledge that all content included on this Website, including any information, data, source code, images, multimedia, typefaces, graphics, music, sounds, images, illustrations, maps, designs, icons, written and other displayed material (collectively, "Content") and the arrangement and compilation of the Content are intellectual property and copyrighted works of LatinCarZ and/or its third-party providers including, without limitation, the rental car companies and other automotive related suppliers that provide car rental offers or other rental services through this Website ("Providers"). Reproduction or storage of any Content retrieved from this Website, in all forms, media and technologies now existing or hereafter developed, is subject to U.S. Copyright, or other applicable laws, and all applicable international copyright treaties and conventions, including without limitation, the Berne Convention and the Universal Copyright Convention.

Trademark Notice

"RENTINGCARZ" is a service mark of LatinCarZ, LLC. Other product and company names identified on this Website may be the name, trademark, trade name, service mark, logo, symbol or other proprietary designation of LatinCarZ or a third-party. The use on this Website of any name, trade name, trademark, service mark, logo, symbol or other proprietary designation or marking of or belonging to any third-party, and the availability of specific goods or services from such thirdparty through this Website, should not be construed as an endorsement or sponsorship of this Website by any such third-party, or the participation by such third-party in the offering of goods, services or information through this Website.

Acceptable Use/License

LatinCarZ grants you a limited, personal, nontransferable, non-conveyable, revocable license to access and use this Website *only* as expressly permitted in this Agreement. Except for this limited license, LatinCarZ does not grant you any other rights or license with respect to this Website; any rights or license not expressly granted herein are reserved. The Content and any other information on this Website (including, without limitation, price and availability of rental services, rental options, and reservations), as well as the infrastructure used to provide such content and information, is proprietary to LatinCarZ or its suppliers and Providers. Accordingly, as a condition of using this Website, you agree not to use this Website or its contents or information for any

commercial or non-personal purpose (direct or indirect) or for any purpose that is unlawful or prohibited by this Agreement. While you may make limited copies of your rentals and/or reservations (and other related documents) for any services purchased through this Website, you agree not to modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell or re-sell any information, software, products, or services obtained from this Website. In addition, whether or not you have a commercial purpose, you agree not to:

- i. retrieve, access, monitor, store, or copy any content or information of this Website using any robot, spider, scraper or other automated means or any manual process for any purpose without express written permission of LatinCarZ;
- ii. violate the restrictions in any robot exclusion headers on this Website or bypass or circumvent other measures employed to prevent or limit access to this Website;
- iii. take any action that imposes, or may impose, in the discretion of LatinCarZ, an unreasonable or disproportionately large load on the LatinCarZ infrastructure; or

- iv. deep-link to any portion of this Website (including, without limitation, the purchase path for any rental offers and/or services) for any purpose without express written permission of LatinCarZ.
- v. deliver any posting that infringes or violates any intellectual property or other right of any entity or person, including, without limitation, copyrights, patents, trademarks, laws governing trade secrets, rights to privacy, or publicity.
- vi. impersonate another person or entity or falsely state or otherwise misrepresent your affiliation with a person or entity, or adopt a false identity if the purpose of doing so is to mislead, deceive, or defraud another.
- vii. use this Website in any manner which could damage, disable, overburden, or impair or otherwise interfere with the use of this Website or other users' computer equipment, or cause damage, disruption or limit the functioning of any software, hardware, or telecommunications equipment.
- viii. attempt to gain unauthorized access to this Website, any related website, other accounts, computer system, or networks connected to this Website, through hacking, password mining, or any other means.
- ix. obtain or attempt to obtain any materials or information through any means not intentionally made available through this Website, including harvesting or otherwise collecting information about others such as email addresses.

You may only use this Website to make legitimate reservations, rentals or requests to purchase the products or services offered (each, an "Order") and shall not use this Website to make any speculative, false or fraudulent Orders or any Orders in anticipation of demand. You represent that you are of sufficient legal age to create binding legal obligations for any liability you may incur as a result of your use of this Website. You agree to provide correct and true information in connection with your use of this Website and you agree to promptly update your membership information (if applicable) in order to keep it current, complete and accurate. It is a violation of law to place an Order in a false name or with an invalid method of payment. Please be aware that even if you do not give us your real name, your web browser transmits a unique Internet address to us that can be used by law enforcement officials to identify you. Fraudulent users will be prosecuted to the fullest extent of the law.

LatinCarZ reserves the right to cancel any rental, reservation, completed offer or any other transaction that it reasonably believes to have been fraudulently made, including without limitation, by unauthorized use of a credit or debit card.

Privacy Policy

You confirm that you have read our Privacy Policy, the terms of which are incorporated herein, and agree that the terms of such policy are reasonable and satisfactory to you. You consent to the use of your personal information by LatinCarZ and/or its third-party providers and distributors in accordance with the terms of and for the purposes set forth in the Privacy Policy. To the extent permitted by law, LatinCarZ makes no representation or warranty with regard to the sufficiency of the security measures used for data handling and storage. LatinCarZ will not be responsible for any actual or consequential damages that result from a lapse in compliance with the Privacy Policy because of a security breach or technical malfunction.

Disclaimer of Warranties

UNLESS A PROVIDER HAS AGREED OTHERWISE, ALL CONTENT, INCLUDING SOFTWARE, PRODUCTS, SERVICES, INFORMATION, TEXT AND RELATED GRAPHICS CONTAINED WITHIN OR AVAILABLE THROUGH THIS SITE ARE

PROVIDED TO YOU ON AN “AS IS,” “AS AVAILABLE” BASIS. LATINCARZ MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, AS TO THE OPERATION OF THIS WEBSITE OR THE INFORMATION, CONTENT OR MATERIALS INCLUDED ON THIS WEBSITE TO THE FULLEST EXTENT PERMISSIBLE PURSUANT TO APPLICABLE LAW, LATINCARZ DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR SATISFACTORY WORKMANLIKE EFFORT, INFORMATIONAL CONTENT, TITLE, OR NON-INFRINGEMENT OF THE RIGHTS OF THIRD PARTIES. LATINCARZ DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS THAT THIS SITE WILL OPERATE ERROR-FREE OR UNINTERRUPTED, THAT DEFECTS WILL BE CORRECTED, OR THAT THIS SITE AND/OR ITS SERVERS WILL BE FREE OF VIRUSES AND/OR OTHER HARMFUL COMPONENTS. LATINCARZ DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS REGARDING SUITABILITY, AVAILABILITY, ACCURACY, RELIABILITY, COMPLETENESS, OR TIMELINESS OF ANY MATERIAL OF ANY KIND CONTAINED WITHIN THIS SITE FOR ANY PURPOSE, INCLUDING SOFTWARE, PRODUCTS, SERVICES, INFORMATION, TEXT AND RELATED GRAPHICS CONTENT. LATINCARZ IS NOT RESPONSIBLE FOR ANY FAILURES CAUSED BY SERVER ERRORS, MISDIRECTED OR REDIRECTED TRANSMISSIONS, FAILED INTERNET CONNECTIONS, INTERRUPTIONS IN THE TRANSMISSION OR RECEIPT OF TICKET ORDERS OR, ANY COMPUTER VIRUS OR OTHER TECHNICAL DEFECT, WHETHER HUMAN OR TECHNICAL IN NATURE.

WITHOUT LIMITING THE FOREGOING, NO WARRANTY OR GUARANTEE IS MADE (I) REGARDING THE ACCEPTANCE OF ANY REQUEST, (II) REGARDING THE AVAILABILITY OF PRODUCTS AND/OR SERVICES THROUGH THIS SITE OR, WHERE APPLICABLE, AT ANY PARTICIPATING RETAILER OR RETAILER LOCATION, OR (III) REGARDING THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THIS SITE.

Minors

Persons under the age of 18 are not eligible to use any services on our Website.

General Limitation of Liability

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL LATINCARZ, INCLUDING ITS RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, SUBSIDIARIES, AFFILIATES, DISTRIBUTORS, SUPPLIERS, LICENSORS, AGENTS OR OTHERS INVOLVED IN CREATING, SPONSORING, PROMOTING, OR OTHERWISE MAKING AVAILABLE THE SITE AND ITS CONTENTS (COLLECTIVELY THE “COVERED PARTIES”), BE LIABLE TO ANY PERSON OR ENTITY WHATSOEVER FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, COMPENSATORY, CONSEQUENTIAL, OR PUNITIVE DAMAGES OR ANY DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO: (I) LOSS OF GOODWILL, PROFITS, BUSINESS INTERRUPTION, DATA OR OTHER INTANGIBLE LOSSES; (II) YOUR INABILITY TO USE, UNAUTHORIZED USE OF, PERFORMANCE OR NON-PERFORMANCE OF THE SITE; (III) UNAUTHORIZED ACCESS TO OR TAMPERING WITH YOUR PERSONAL INFORMATION OR TRANSMISSIONS; (IV) THE PROVISION OR FAILURE TO PROVIDE ANY SERVICE; (V) ERRORS OR

INACCURACIES CONTAINED ON THE SITE OR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES, AND RELATED GRAPHICS OBTAINED THROUGH THE SITE; (VI) ANY TRANSACTIONS ENTERED INTO THROUGH THIS SITE; (VII) ANY PROPERTY DAMAGE INCLUDING DAMAGE TO YOUR COMPUTER OR COMPUTER SYSTEM CAUSED BY VIRUSES OR OTHER HARMFUL COMPONENTS, DURING OR ON ACCOUNT OF ACCESS TO OR USE OF THIS SITE OR ANY SITE TO WHICH IT PROVIDES HYPERLINKS; OR (VIII) DAMAGES OTHERWISE ARISING OUT OF THE USE OF THE SITE, ANY DELAY OR INABILITY TO USE THE SITE, OR ANY INFORMATION, PRODUCTS, OR SERVICES OBTAINED THROUGH THE SITE. THE LIMITATIONS OF LIABILITY SHALL APPLY REGARDLESS OF THE FORM OF ACTION, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF A COVERED PARTY HAS BEEN ADVISED OF THE POSSIBILITY

OF DAMAGES. Further, to the extent permitted by law, the Covered Parties accept no responsibilities for any damage and/or delay due to Provider cancellations, shortages, sickness, pilferage, labor disputes, bankruptcy, machinery breakdown, quarantine, government restraints, weather, terrorism or causes beyond the Covered Parties' control. No responsibility is accepted for any additional expense, omissions, delays, re-routing or acts of any governmental authority. No Covered Party shall be responsible for any Provider's breach of any warranty including, but not limited to, implied warranties of fitness for a particular purpose or of merchantability, nor shall any Covered Party be responsible for any other wrongdoing of a Provider (including any liability

in tort), as to any products and/or services available through this Website. No Covered Party shall be responsible for any Provider's failure to comply with this Agreement nor for any Provider's failure to comply with applicable federal, state, provincial and local law. If, notwithstanding the above, a Covered Party is found liable for any loss or damage relating to the use of this Website, User agrees the liability of any such party shall in no event exceed the total charge to the User assessed by LatinCarZ for making a Order. Some states or jurisdictions, to the extent their law might be deemed to apply notwithstanding the selection of *Florida* law as described below, do not allow the limitation of liability, so the foregoing limitations might not apply to you.

Indemnification

You agree to defend and indemnify LatinCarZ, their affiliates, and/or their respective suppliers and any of their officers, directors, employees and agents from and against any claims, causes of action, demands, recoveries, losses, damages, fines, penalties or other costs or expenses of any kind or nature including but not limited to reasonable legal and accounting fees, brought (i) by you or on behalf of you in excess of the liability described above, within the limits permitted by applicable law; or (ii) by third parties as a result of:

- a. your breach of this Agreement
- b. your violation of any law or the rights of a third party; or
- c. your use of this Website in violation of the terms and conditions set forth herein.

Third Parties

If you use this Website to submit Orders for or on behalf of a third-party ("Third-party"), such as a family member or a traveling companion, you are responsible for any error in the accuracy of information provided in connection with such use. In addition, you must inform the Third-party of all Terms and Conditions applicable to all products or services acquired through this Website

including all rules and restrictions applicable thereto. Each User using this Website for or on behalf of a Third-party agrees to indemnify and hold each Covered Party harmless from and against any and all liabilities, losses, damages, suits and claims (including the costs of defense), relating to the Third-party's or the User's failure to fulfill any of its obligations as described above. You are directly responsible for any Order submitted including for total charges and performance obligations.

User Comments, Feedback, and Other Submissions

All comments, feedback, suggestions and ideas disclosed, submitted or offered to a Covered Party in connection with your use of this Website (collectively, "Comments"), shall be and remain the exclusive property of LatinCarZ and may be used by a Covered Party in any medium in accordance with our Privacy Policy and you agree to execute any documents that may be necessary for such an assignment of rights. By providing your Comments to a Covered Party, you shall be indicating your consent to the Covered Party's use of your Comments. The information and opinions expressed in Comments on this Website are not necessarily those of LatinCarZ or its content providers, advertisers, sponsors, affiliated or related entities, and LatinCarZ makes no representations or warranties regarding that information or those opinions.

Links to Other Web Websites and Services

To the extent this Website contains links to outside services and resources, any concerns regarding such services or resources should be directed to the particular outside service or resource provider.

LatinCarZ does not monitor or control the linked sites and makes no representations regarding, and is not liable or responsible for the accuracy, completeness, timeliness, reliability, or availability of any of the content upload, displayed, or distributed, or products or services available at these sites. If you choose to access any third-party site, you do so at your own risk. The presence of a link to a third-party site does not constitute or imply LatinCarZ's endorsement, sponsorship, or recommendation of the third-party, or of the content, products or services contained on, or available through, any such third-party site.

Modification/Termination of Usage

LatinCarZ reserves the right, in its sole discretion, to modify, suspend, or terminate this Website and/or any portion thereof, including any service or product available through the Website, and/or your profile, password, or use of the Website, or any portion thereof, at any time for any reason with or without notice to you. In the event of termination, you will still be bound by your obligations under this Agreement and any Additional Terms, including the warranties made by you, and by the disclaimers and limitations of liability. Additionally, LatinCarZ shall not be liable to you or any third-party for any termination of your access to this Website.

Pricing Errors

We endeavor to publish and maintain accurate prices and information for the services we offer. Our Providers provide us with the price and other information related to these services. In the event, however, that a service is listed or provided to us at an incorrect price or with incorrect information due to typographical error or other error in pricing or service information received from our Providers, we retain the right to refuse or cancel any Orders placed for such service.

We shall have the right to refuse or cancel any such Orders whether or not the order has been confirmed and/or your credit card charged. If your credit card has already been charged for the purchase and your Order is canceled because of incorrect Provider information, we will promptly issue a credit to your credit card account in the amount of the charge.

Electronic Notification

To the extent that we need to contact you, you agree that we may do so via any electronic means, including but not limited to communications posted on this Website or electronic mail.

International Use

Accessing materials on this Website by certain persons in certain countries may not be lawful, and LatinCarZ makes no representation that materials on this Website are appropriate or available for use in locations outside of the United States. If you are located in a country other than the United States, you must determine whether your use of this Website is lawful.

Hyperlinks

Unless otherwise expressly permitted, websites may not hyperlink to any page beyond the homepage of this Website or frame this Website or any web page or material herein, nor may any entity hyperlink any aspect of this Website in an email for commercial purposes without the express written permission of LatinCarZ.

Miscellaneous

The captions in this Agreement are only for convenience, and do not, in any way, limit or otherwise define the terms and provisions of this Agreement.

This Agreement, and the related parts of this Agreement relating to each service represent the entire agreement between you and each Covered Party regarding your use of this Website and supersede any prior statements, representations, or prior versions of these Terms and Conditions relating to the use of the Website that were displayed on this Website before. We reserve the right to modify, revise or update this Agreement from time to time by updating this posting. Your continued use of this Website will be subject to the terms of this Agreement in effect at the time of

your use. Certain provisions of this Agreement may be superseded by expressly designated legal notices or terms located elsewhere on this Website, which will be adequately brought to your attention. In the event that any provision of this Agreement is determined to be unenforceable or invalid, such provision shall nonetheless be enforced to the fullest extent permitted by applicable law, and such determination shall not affect the validity and enforceability of any other remaining provisions. To the extent permitted by applicable law, the internal laws of the State of Florida shall govern the performance of this Agreement and you consent and submit to the exclusive

jurisdiction of the state and federal courts located in Miami, Florida (Southern District), in all questions and controversies arising out of your use of this Website and this Agreement. To the extent permitted by applicable law, any claim or cause of action arising from or relating to your use of this Website and/or this Agreement must be brought within two (2) years from the date on which such claim or action arose or accrued.

PART II

Rental Services

A. General

Rental Service Limitation of Liability

THE RENTAL CAR COMPANIES AND OTHER SUPPLIERS PROVIDING TRAVEL OR

OTHER SERVICES THROUGH THE SITE (COLLECTIVELY, "RENTAL SUPPLIERS") ARE INDEPENDENT CONTRACTORS AND NOT AGENTS OR EMPLOYEES OF THE COVERED PARTIES. TO THE EXTENT PERMITTED BY LAW, THE COVERED PARTIES DO NOT ASSUME LIABILITY FOR ANY INJURY, DAMAGE, DEATH, LOSS, ACCIDENT OR DELAY DUE TO AN ACT OR OMISSION OF A RENTAL SUPPLIER, INCLUDING, WITHOUT LIMITATION, AN ACT OF NEGLIGENCE OR THE DEFAULT OF A RENTAL SUPPLIER, OR AN ACT OF GOD. FURTHER AND TO THE EXTENT PERMITTED BY LAW, NO RESPONSIBILITIES ARE ACCEPTED FOR ANY DAMAGE AND/OR DELAY DUE TO SICKNESS, PILFERAGE, LABOR DISPUTES, BANKRUPTCY, MACHINERY BREAKDOWN, QUARANTINE, GOVERNMENT RESTRAINTS, WEATHER, TERRORISM OR CAUSES BEYOND THE COVERED PARTIES' CONTROL. NO RESPONSIBILITY IS ACCEPTED FOR ANY ADDITIONAL EXPENSE, OMISSIONS, DELAYS, FAILURE TO MAKE CONNECTIONS, RE-ROUTING OR ACTS OF ANY GOVERNMENTAL AUTHORITY.

You agree to abide by the terms or conditions of purchase imposed by any Rental Supplier, whether that Rental Supplier is selected by you or by LatinCarZ, including, but not limited to, payment of all amounts when due and compliance with the Rental Supplier's rules and restrictions regarding availability and use of fares, products, or services. You understand that any violation of any such Rental Supplier's conditions of purchase may result in cancellation of your reservation(s) or purchase(s), in your being denied access to any reservations and/or automobiles, in your forfeiting any monies paid for such reservation(s) or purchase(s), and in LatinCarZ debiting your account for any costs LatinCarZ incurs as a result of such violation. You shall be completely responsible for all charges, fees, duties, taxes, and assessments arising out of the use of this Website.

B. Rental Car Service Restrictions

General

Vehicle rentals available through this Website are subject to standard rental contracts of the Rental Supplier, which will be completed by you at the time of pick-up of a vehicle.

Charges for Taxes and Service Fees: In connection with facilitating your rental car transaction, we will provide you with a breakdown of the estimated taxes, fees and surcharges that may apply to your transaction based upon your selection of rental options. Car only options may include the breakdown of the estimated taxes, fees and surcharges that may apply to your transaction based upon your selection of rental purchase options, however, we will not charge you for these taxes, fees and surcharges, but the car rental supplier will charge you taxes, fees and surcharges at the time you rent your car. A car and taxes purchase option will include any taxes, fees and surcharges that may apply to your transaction and you will be charged during booking for the taxes, fee, and surcharges. An all inclusive purchase option can also be provided that includes taxes, fees and surcharges that may apply to your transaction, as well as any displayed insurance option, upon confirmation you are given the option to pay for all the fees including any selected insurance. The exact terms and fees included in a purchase option will depend on the selection made at the time of booking and/or completion of an offer. While Rentingcarz attempts to provide all terms and conditional prior to booking, the rate you selected includes the items you selected and mentioned in your reservation confirmation or

prepaid voucher ONLY. Additional items different from what is mentioned in the confirmation or prepaid voucher are not covered and may be charged separately by the car rental company at the time of rental or car return.

Insurance

Rentingcarz does not provide insurance. Your rental may be covered by any current insurance you already have when renting in jurisdictions provided for by your insurance contract. Policies purchased in the United States may cover at least some of the activities associated with a car rental within the United States. Insurance coverage is also provided by the Rental Supplier, as indicated. Additional coverage and/or international coverage may be available for purchase from the Rental

Supplier, and may be selected in advance of pick up. Depending on the options selected your insurance option may not provide coverage for damage to windows, tires, roof, underside or interior of the vehicle, please thoroughly review your options for insurance with the Rental Supplier.

Prepaid Reservations

If a customer chooses to pre-pay for any Provider/branded offer from our Result Matrix Display (excluding any "Promo" rate / "Generic/Opaque pricing" offer, i.e. offers not initially associated with a specific Provider) the customer is eligible to receive a refund when the reservation is cancelled within (24 hours) of making the reservation, unless the reservation time and/or date is made less than 24 hours in advance, in which case cancellation must be made for good cause or as provided for or permitted by the Third Party Provider, cancellations may also be permitted up to (24 hours) prior to any scheduled pick up. For Prepaid Reservations on "Promo" rate / generic/opaque pricing offers not initially associated with a specific provider:

A) If a customer needs to make a change in their itinerary, we will credit them 100% of the prepaid amount to a new reservation. If the reservation amount is lower than the prepaid credit, no partial refunds will be made. The remaining balance may be used towards a future reservation. The credit can be used up to 12 months from the original date the reservation was made.

International Rentals

Insurance Coverage is provided by the Rental Supplier, as indicated. Additional coverage may be available for purchase from the Rental Supplier. Typically, collision insurance does not provide coverage for damage to windows, tires, roof, underside or interior of the vehicle. The Rental Supplier may require a security deposit to be blocked on the primary driver's credit card for the duration of the rental. A copy of each driver's drivers license may be held for a minimum period of 3 years (some exceptions may apply). A renter and/or authorized driver must present a credit card in their own name.

An International Drivers license is strongly recommended.

Optional equipment is on a request basis only for an additional fee. Drop off charges, if applicable, are estimates only & may change without notice.

Reservations may be extended without penalty by contacting Rentingcarz before the expiration of the rental period.

Deliveries/Collections may be available on a request basis only, for an additional fee. Debit cards may not be accepted locally.

The rental invoice may only show the balance due on delivery. This assures that you will not pay unnecessary surcharges.

Vehicle travel restrictions may apply, please consult the selected Rental Supplier for any information on travel restrictions.

Renting Carz strongly advises the client to check if the car is DIESEL or REGULAR GASOLINE at pick up.

In the event of a traffic violation an administration fee of approx. EUR 25 (including VAT) may be charged. Client will be contacted by the Authorities directly for payment of the fine.

Administration Fee of approx. EUR 50 (including VAT) may be charged in the event of damage/theft of the rental vehicle (if an excess applies this is charged in addition to that amount).

It is the responsibility of the client to check local laws and request equipment as necessary. If driving the vehicle into Germany, for example, winter tires may be required. By law as of 7/01/2012 all motor vehicles must be equipped with an NF approved digital breathalyzer or unused (and immediately available) NF breathalyzer kit. Any driver not carrying an approved breathalyzer kit will be fined EUR 11. The regulation will be enforced 11/01/12. The rental vehicle will be equipped with 1 breathalyzer kit, if not returned or used a fee of EUR 6 will apply. Additional kits available for purchase at the counter.

Best Rate Guarantee Terms and Conditions

The Rentingcarz.com Website includes a Best Rate Guarantee for offers so designated. By providing this Best Rate Guarantee Rentingcarz.com, Rentingcarz.com and LatinCarZ assume no responsibility or liability, other than expressly detailed above.

In the unlikely event that a lower rate is made available on Rentincarz.com or on another website within 24 hours of booking with Rentingcarz, Rentingcarz will credit or refund to a user the difference between the purchase rate and the lower rate. Rentingcarz will only refund the difference subject to the following the terms and conditions listed below.

In order to receive a refund of the difference between a purchase rate/price and a better rate, a user must:

(1) Notify Rentingcarz of a Claim within twelve (12) hours after identifying a better rate, however, a claim for reimbursement under the best rate guarantee must be submitted within thirty six (36) hours of any booking.

(2) Contact Rentingcarz using bestrate@rentingcarz.com or by phone (305) 600-0001 within twelve (12) hours after you identify a lower rate.

- Any e-mail must contain the user's booking information (date, time, rate, car model, confirmation number)

- Alternatively www.rentingcarz.com/bestrate/webform.html may be made available and used to submit a claim under the Best Rate Guarantee.

- A phone representative will assist with any claim made by phone. If a representative is not available, please leave a message identifying your transaction, confirmation number, and any information identifying the lower rate offer.

(3) The lower rate must be available for booking and verifiable at the time you contact us, as determined by our customer service representatives.

The Best Rate Guarantee is only applicable for residents in Latin America, Mexico and the Caribbean. Residents from other countries comparing rates of other countries not based in Latin America, Mexico Caribbean do not qualify for our Guarantee.

The Best Rate Guarantee is available ONLY FOR EXACT itinerary matches. For example, specific rental car company, vehicle class, inclusions, applicable refund policy, exact same dates, pickup and drop off locations, and times of travel or service as booked through Rentingcarz.com, must match. For any stand-alone product booking the comparison must be to the same product as

a stand-alone purchase through another website (i.e., not part of a hotel + air travel package, volume discount, etc.). Except as noted below, the Best Rate Guarantee applies only to the cost of booked travel without including any taxes and fees. The Best Rate Guarantee is not available for

bookings on websites where the rental car company details are unknown until after purchase. In order to be eligible for reimbursement, the user must meet all requirements imposed on the lower price offer (if any), including, without limitation, residency, regional and age-related requirements.

Limitations on establishing comparison rates to validate a lower rate offer. ANY LOWER RATE MUST BE AVAILABLE TO THE GENERAL PUBLIC, AND VERIFIABLE ONLINE. The Best Rate Guarantee applies only to prices both advertised and available to the general public on an English-language website. For example, rates offered on membership program websites, corporate discounts or rates; group, charter, rewards program, incentive, meeting, convention, consolidator or interline prices; prices obtained via auction or similar process; or prices available only by using a coupon or other promotion DO NOT QUALIFY for establishing comparison rates

for the Best Rate Guarantee. Further limitations on establishing comparison rates to validate a lower rate offer: the lower rate MAY NOT COME from a website where a participant must call to

get a rental rate, or from an E-MAIL DISTRIBUTION that a participant received. Further, The rate must be quoted, booked, and paid for in US dollars.

VERIFICATION OF CLAIMS: All requests, including receipts, are subject to verification by Rentingcarz. Rentingcarz WILL NOT ACCEPT SCREENSHOTS OR OTHER EVIDENCE THAT CANNOT BE INDEPENDENTLY CONFIRMED BY RENTINGCARZ. Rentingcarz personnel must be able to verify any evidence provided to substantiate a claim for reimbursement.

In addition, Rentingcarz WILL NOT VALIDATE ANY REQUEST THAT RENTINGCARZ BELIEVES, IN ITS SOLE DISCRETION, is the result of a printing or other error or is made fraudulently or in bad faith. For verification of stand alone car rentals, a Rentingcarz's customer service representative will instruct the user to mail a copy of a car receipt to Rentingcarz within five (5) days after you have completed the rental or hotel stay. Verified requests will receive a credit to the credit card used for the booking, within approximately 30 days of verification.

Rentingcarz reserves the right in its sole discretion to modify or discontinue the Best Rate Guarantee or to restrict its availability to any person, at any time, for any or no reason, and without prior notice or liability to you. The terms that are in effect at the time of your booking will determine your eligibility under the Best Rate Guarantee. The failure by Rentingcarz to enforce any provision of these Terms & Conditions shall not constitute a waiver of that provision.